₹31

SMALL BUSINESS WORKSHOP

FEATURING REPRESENTATIVES FROM WASHINGTON STATE AGENCIES

www.TRIDEC.org/SBRRW















Welcome

Small Business Workshop

















Small Business Requirements and Resources (SBRR)

Inform, Educate, Inspire, and Engage

Francisco Villanueva 2023



To be successful

- Do the Business Licensing Wizard.
- 2. Create SAW account.
- 3. Register for your Tax and Licensing accounts.
- 4. Register for other licenses and permits.
- 5. File prior to the due date, even if you had no business activities.
- 6. Stay in contact with DOR and check your account for messages.

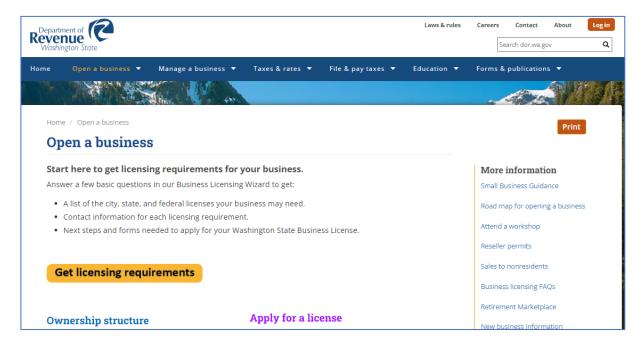
Additional resources

- 1. Working families tax credit
- 2. Unclaimed property
- 3. Language assistance
- 4. You feedback matters



Business Licensing Wizard

- Structure
 - Corp or LLC → Secretary of State, then DOR for tax and license accts
 - Sole prop, partner → Dept of Revenue
- Business location(s)
- Other licenses or permits
- Employees and Minor work permits
- Trade Name or Trademark
- Other documents



dor.wa.gov/LicenseWizard or dor.wa.gov/open-business



SAW Account

- You will need a SAW account to interact with most agencies.
 - Set up at either dor.wa.gov



Or at <u>secureaccess.wa.gov</u>





Tax Basics

- B&O, PUT This is a tax on your business.
 - We have a full class on this Business Tax Basics.
- Sales tax this is a tax you collect from your customers.

dor.wa.gov/taxes-rates/sales-use-tax-rates

- Rates vary by location, up to just over 10%.
- Business on the go? Use our Mobile app to tell you the rate at job sites.
 dor.wa.gov/TaxRateMobile
- Even if you don't collect it, you owe it!
- Use tax your business may owe on equipment and consumables.



Know your Reporting Responsibilities

- Check out our many options at <u>dor.wa.gov/education</u>.
- Industry Guides: We have 50, and probably one for you.
- 'Events and Workshops' and 'Watch a video.'
 - Business Tax Basics; Small Business Resources & Requirements (multi-agency).
 - Industry specific courses (construction).
 - My DOR Help.
 - Use tax; Personal Property Tax.
- Telephone Information Center 360-705-6705.
- Tax consultation service.
- Invite a speaker to your event.

Online Guides

Agriculture tax guide

Animal rescue organizations

Apportionment

Auto dealers

Bail bond agencies

Ballot measure requirements

Beauty services

Beekeepers tax guide

Child care

Commercial fishing

Construction

Convenience stores

Denturists

Direct sellers/multilevel organizations

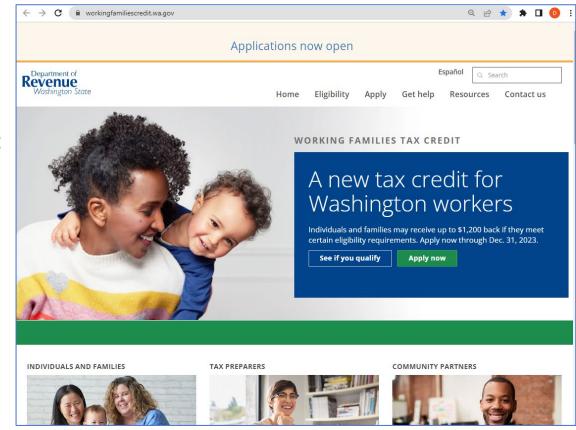
Fishing charters

Food services and drinking places



Working Families Tax Credit

- Website workingfamiliescredit.wa.gov.
- Support for low to moderate income employees.
 - Similar, and in addition to Federal EITC; available to ITIN filers.
 - Must meet all criteria and earned income requirements.
- Use the 'See if you qualify' tool.
- Applications now open.
- File by Dec 31 each year.
- Sign up for notifications on the web site.





Unclaimed Property

Website

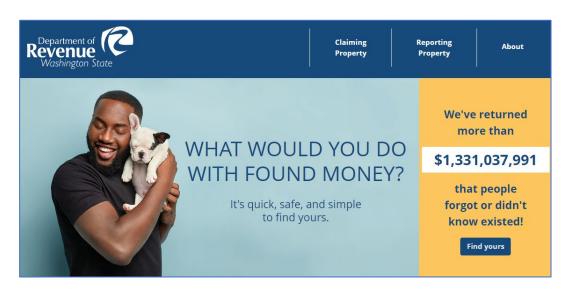


ucp.dor.wa.gov

Videos



https://ucp.dor.wa.gov/app/videos



Who might have unclaimed property?

- Individuals: Search and claim property belonging to you.
- Businesses: Must report any holdings annually. Examples:
 - Employees: Uncashed payroll, bounced electronic payroll deposits.
 - Retail customers: Credits, uncashed refunds, uncashed gift cards.
 - Video series: Unclaimed Property holder reporting laws.



Language Assistance

- By telephone
 - Agency employees have access to add an interpreter to any call.
 - Business Licensing: 360-705-6741
 - Tax assistance: 360-705-6705
- Request translation of specific website content

dor.wa.gov/contact/accessibility-assistance-and-website-suggestions



Sign up for Notifications

- Find out about rate changes, law changes, workshops, videos, and other information to be in the know and be successful.
- Get reminders for your filing due dates, WFTC, and other programs.
- We have 30 topics to choose from.

Read about the service: dor.wa.gov/Subscribe

Sign up: dor.wa.gov/SubscribeNow



Customer Experience Focus

- We need **YOU** to help us improve customer experience.
 - Customer Experience Survey on websites.
 - Live feedback from users on specific pages, tasks, and forms.
 - Volunteer to help when you subscribe for notifications at dor.wa.gov/subscribenow.



We always appreciate feedback and use it to make improvements!

Labor & Industries Support for Small Business

Presented by: Andrew Bryan Asst. Small Business Liaison smallbusiness@Ini.wa.gov | 800-987-0145



Small Business Office

Department of Labor & Industries

Some (of the Many) Programs We Administer

- Workers' compensation insurance
- Workplace health & safety
- Employment standards / wage & hour rules
- Contractor registration
- Electrician & plumber licensing

- Electrical permits
- Elevator permits
- Factory assembled structures
- Prevailing Wage
- Apprenticeships

Keep Washington Safe & Working

L&I Overview

- 1. Covered Workers vs. Independent Contractors
- 2. Workers' Compensation Insurance
- 3. Workplace Safety & Health
- 4. Workplace Rights (Employment Standards)
- 5. Resources from L&I

Who Are Covered Workers?

Covered workers almost always include:

- Regular employees
- Temporary workers
- Family members and minors
- Casual labor



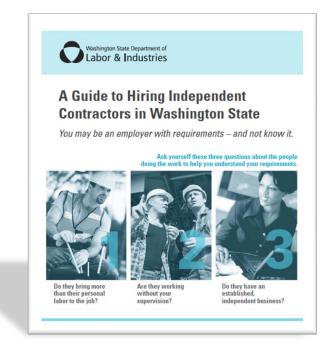
Covered workers <u>may</u> include:

- ✓ Owners
 - > If more than 8, or if opting for coverage
- ✓ Volunteers
- Independent Contractors

Independent Contractors

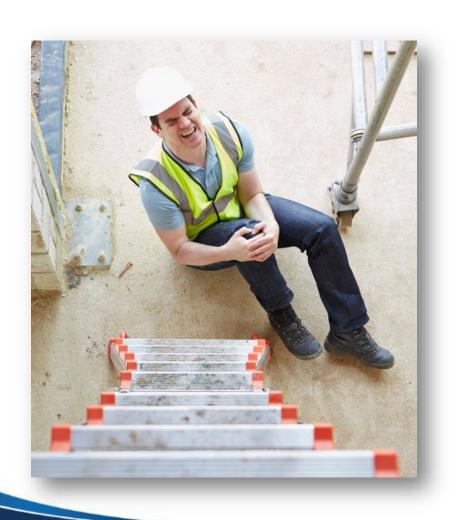
A contractor may be a covered worker unless they are...

- √Free from direction and control
- ✓In business for themselves
- √ Have all required business licenses
- ✓Pay state & federal business taxes
- ✓ Have multiple clients
- ✓ Maintain own books/records



Determination on a case-by-case basis available: (360) 902-6868 • Determinations@Lni.wa.gov

Key Benefits



Promise to injured workers

- Medical treatment
- Wage replacement
- Disability (partial/permanent)

Promise to employers

- Insurance: don't pay claim costs
- Liability protection: no fault

Exposure to Risk: Risk Class Rates



5301-10 Accounting: \$0.2321



6305-00 Retail Clothing: \$0.3729



3905-00 Restaurants: \$0.4446



3412-00 Auto Repair: \$1.6257



0510-00 Framing: \$4.5631



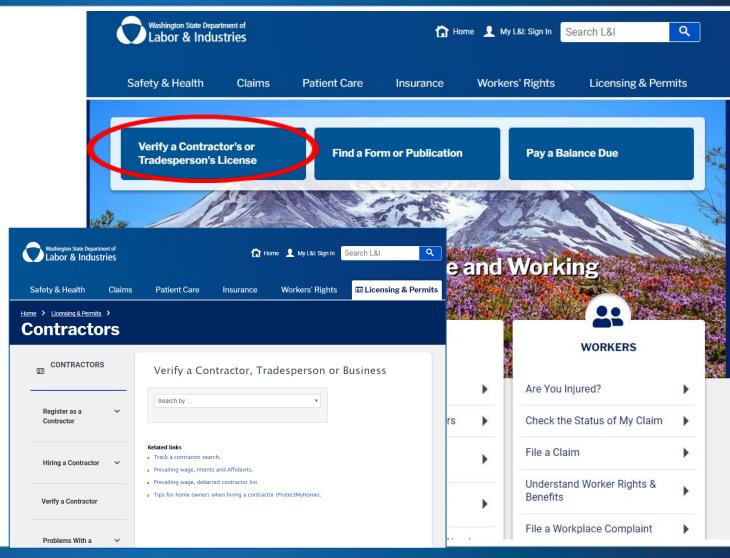
5001-03Logging: \$17.0515

Verify Tool: Find Rates & More

Lni.wa.gov/Verify

Find:

- ✓ Risk class
- ✓ Hourly rates
- Employee deduction rates
- Account manager contact info
- Certificate of Coverage



Quarterly Reports

File on time

- Even if there are no hours to report
- Even if the business can't pay

Payment in full is due at filing

E-check, credit card (fee applies), mail-in check

If the business can't pay, file anyway

Partial payments accepted

Recordkeeping (YTD + 3 Years)



Employment Records

- ✓Worker name, address, and SSN
- ✓ Daily time records (hourly & piece workers)
- ✓ Dates of hire and termination
- ✓ Basis of pay and rate, work week

Financial Records

- √ Check register and canceled checks
- ✓ Bank statements

Independent Contractors

- ✓Independent contractor's legal name
- ✓ Contractor registration (if building contractor)
- ✓UBI number
- ✓ Certificate of Workers' Comp Coverage
- ✓ Written contracts

How to Calculate Hours Worked

Hourly or Piece Workers

- Actual hours worked
- Includes regular & overtime hours
- Does not include vacation, sick, holiday hours

Salaried Workers

- Choice between 2 methods
 - Actual hours (with required daily time records); or
 - Assumed 160 hours per month
- Must use one method for all

Commissioned Workers

- Actual hours (with required daily time records); or
- · Assumed 160 hours per month; and
 - 8 hours/day for part-time (required record of days worked)
- Must use same method for all



Actual hours = regular and overtime hours (Does not include holiday, vacation, or sick time)

Work Injury Claims

Workplace Injury

Seek medical attention



Worker fills out Report of Accident

Doctor submits to L&I



Employer notified of new claim

Fills out Employer Report of Accident



Employer's Role During a Claim

Compensable Claims

- When time-loss or permanent disability payments are made
- Time-loss occurs when a doctor certifies a worker is unable to work due to a workplace injury
- Can affect your experience rating, causing your rates to increase



Online Claim File Access:

Lni.wa.gov/ClaimInfo

L&I Return to Work Programs

Early Return to Work – Get help offering light duty Lni.wa.gov/ReturnToWork

• L&I staff will help you create a light duty job approved by doctor

Stay at Work

Lni.wa.gov/StayAtWork

1-866-406-2482

Reimbursement incentives to bring your employee back to light duty work

Preferred Worker Program

Lni.wa.gov/PreferredWorker 1-800-845-2634

Financial incentives to hire certified workers with "permanent medical restrictions"

WISHA: Primary Employer Responsibilities



- Provide a safe and healthy workplace while complying with safety and health standards
- ✓ Have an accident-prevention program (APP)
- ✓ Post a notice of job safety employer responsibility and employee rights (F416-081-909)
- Provide job related safety & health training
- Keep records of all job-related incidents

Download or order posters at Lni.wa.gov/RequiredPosters

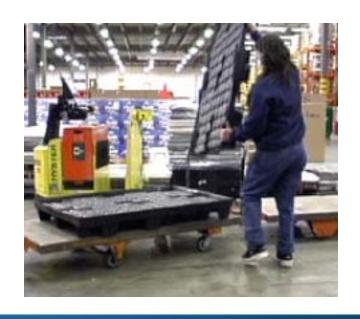
Accident Prevention Program (APP)

Employers are required to have an Accident Prevention Program that is:

- Customized for the business
- ✓ Written and kept up-to-date
- Communicated to employees at hire and through regular meetings
- Actively practiced

See L&I's website for:

- Sample programs
- Tips on identifying hazards
- Resources for safety meetings



DOSH Consultations

Consultation is a proactive approach to prevent workplace injuries.

Consultants help employers understand and comply with workplace safety and health rules, protect employees, and lower workers' comp costs.

Three no-fee and confidential consultation services available:

- 1. Safety & Health
- 2. Ergonomics
- 3. Risk Management



Lni.wa.gov/Consultations



Contractor Registration

Required for most contractors working on real property



- 1. In compliance with advertising laws
- 2. Proof of bond & liability insurance

Established to...

- Protect consumers
- Protect workers in high risk trade
- Combat underground economy

More info:

Lni.wa.gov/Contractors

Contact us:

1-800-647-0982, ContReg@Ini.wa.gov

Workplace Rights

- Washington Small Business Guide at BUSINESS WA.GOV
- Equal Pay & Opportunities Act
 - Can't mandate salary/wage secrecy
 - Can't ask applicants for salary history in job interviews
 - If you have more than 15 employees, job advertisements must include salary/wage range and overview of all benefits and compensation
- Isolated worker protections for employees who works as a janitor, security guard, hotel or motel housekeeper or room service attendant and spends a majority of their working hours alone without another coworker present.
- Must adopt sexual harassment policy, provide panic buttons, and more

Lni.wa.gov/Workers-Rights

Washington State Minimum Wage

State Minimum Wage

- \$15.74 per hour
 - 85% of MW for 14 & 15 year-olds: \$13.38/hour
- Adjust for inflation each year
- Tips and service charges are in addition to wages

Regional Variance

- Seattle: \$16.50 \$18.69 per hour

 Depends on medical benefits, tips and business size
- SeaTac: \$19.06 per hour Hospitality & transportation employers
- Tukwila: (July 2023, if 500+ employees) \$19.06, (15-500) \$17.06 per hour



Overtime

1.5 x hourly wage for hours > 40 hours/week



- Most employees must be paid overtime unless they meet a specific exemption from the law.
 - Most common exemption "white collar"

Must meet:

- Duties Test
 - Executive, administrative, professional, outside sales
- Salary Test
 - Paid a regular salary
 - Paid at least a defined minimum salary

Overtime Salary Thresholds

As of January 1, 2023, the state minimum thresholds in effect:

- \$57,293.60 per year for Small Employers
- \$65,478.40 for Large Employers
- State minimum exempt salary will increase gradually to 2.5 times minimum wage over period 7/1/2020–1/1/2028

Effective Date	Minimum Exempt Salary Small Employers (1-50 Employees)	Minimum Exempt Salary Large Employers (51+ Employees)
1/1/2023	1.75 x minimum wage (\$57,294 or \$1,102/wk)	2 x minimum wage (\$65,478 or \$1,259/wk))
1/1/2024 Projections	2 x minimum wage (\$69,264 or \$1,332/wk)	2 x minimum wage (\$69,264 or \$1,332/wk)

New Agricultural Overtime Rules

- Dairy workers are eligible for overtime after working 40 hours in a workweek
- All other agricultural workers became eligible for overtime as of Jan. 1, 2022



Number of hours non-dairy agricultural employees need to work in a workweek before they are entitled to overtime:

- Jan. 1, 2023: 48 hours
- Jan. 1, 2024: 40 hours

Rest & Meal Periods

Rest Periods

- Paid
- 10-minute every 4 hours
- Given by end of the 3rd hour into shift

Meal Periods

- Must be paid if required to be on duty or on call
- Required 30-minute break for every 5 hours worked
- Between 2 hours and before 5 hours into the shift

Note: Minor employees (under 18) and agricultural workers have different rules.



Employing Minors

Before hiring teens...

- Recommend safety consultation to ensure readiness
- Learn teen worker rules
 - Limitations on hours, tasks or more

Must have...

- Minor Work Permit
- Parent/School Authorization
- Proof of age

More Info: Lni.wa.gov/TeenWorkers

Contact Us:

(360) 902-5316, TeenSafety@Ini.wa.gov

Hours and Schedules Minors are Permitted to Work in Non– Agricultural Jobs									
	Hours a Day	Hours a Week	Days a Week	Begin	Quit				
14–15 year–olds									
School weeks	3 hours (8 hours Sat Sun.)	16 hours	6 days	7 a.m.	7 p.m.				
Non-school weeks	8 hours	40 hours	6 days	7 a.m.	7 p.m. (9 p.m. June 1 to Labor Day)				
16-17 year-old	ls								
School weeks	4 hours (8 hours Fri Sun.)	20 hours	6 days	7 a.m.	10 p.m. (Midnight FriSat.)				
School weeks with a special variance	6 hours (8 hours Fri Sun.)	28 hours	6 days	7 a.m.	10 p.m. (Midnight FriSat.)				
Non-school weeks	8 hours	48 hours	6 days	5 a.m.	Midnight				

Paid Sick Leave

- Must provide at least 1 hour of paid sick leave per 40 hours of work (=
 .025 hours of sick leave per 1 hour of work)
- Includes part-time and temporary employees
 - Not required for overtime-exempt employees
- Accrual begins immediately on hire
 - Can require 90 calendar days for use
- May use for self or family health, child's school or daycare healthrelated closures, or absences related to domestic violence
- Cannot retaliate (any adverse consequence) for usage

L&I's Small Business Office

Visit Lni.wa.gov/SmallBusiness for:

- L&I Essentials for Business webinars in English & Spanish
- Small Business Newsletter
- Free resources





Small Business Office

SmallBusiness@Lni.wa.gov 1-800-987-0145

Celia Nightingale, Andrew Bryan, Andrea Muñoz

Thank You!

- Please contact us (Celia, Andrew, Andrea) with any questions at SmallBusiness@Lni.wa.gov or 1-800-987-0145
 - Visit us at Lni.wa.gov/SmallBusiness

Be safe and merry businessing!



Small Business Office



Washington State
DEPARTMENT OF
ENTERPRISE SERVICES

DES Open House: State Contract Opportunities

PIE PROGRAM

DES CONTRACTS & PROCUREMENT DIVISION

May 2023

HOW TO DO BUSINESS WITH THE STATE



Is the state buying what you are selling?



How can your business become visible to state buyers?



Where can you search for contract opportunities?

INTRODUCTION TO DES

WHO WE ARE AND WHAT WE DO

Service Highlights

- Goods and services contracts:
 - Manage 200 statewide contracts with 1,500+ vendors, resulting in \$1.9B annual sales of goods and services.
- Construction projects:
 - Manage 800+ design and construction projects worth \$400M+ each year.





We strengthen the business of government

HOW WE BUY



Direct Buy

- Under \$30K (\$40K for WA small or veteranowned business)
- No competitive process
- No WEBS solicitation



Agency Contracts

- Higher than direct buy amount
- Must be registered in WEBS
- Must be awarded through a competitive process



Statewide Contracts

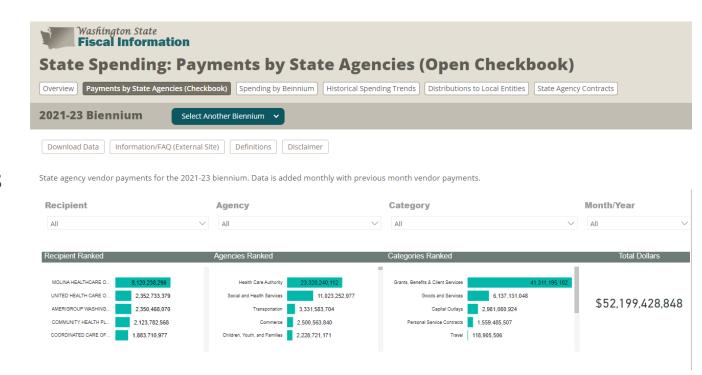
- \$1 million/year (average); multiple awards for one contract possible
- Must be awarded through a competitive process in WEBS

IS THE STATE BUYING WHAT YOU ARE SELLING?

IS THE STATE BUYING WHAT YOU ARE SELLING?

WA Open Checkbook

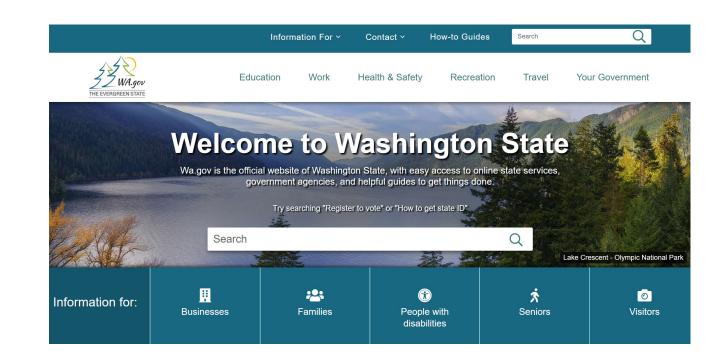
- fiscal.wa.gov
- Agency spend on goods & services the past 2 years
- Are agencies spending money on your competition?



IS THE STATE BUYING WHAT YOU ARE SELLING?

Find agency contact info

- wa.gov → Government Agency Directory
- Look up WA state agencies to find phone numbers and emails
- When contacting agencies, ask for their purchasing office
- Some agency websites also have a procurement page



IS THE STATE BUYING WHAT YOU ARE SELLING?

Best Resource: Register in WEBS

- Businesses that want to sell goods or services to the state must register in Washington's Electronic Business Solution (WEBS)
- State purchasers use the WEBS database to search for vendors -- even for direct buy purchases



- · New to the vendor registration system? Click the Register Now link to begin the registration process.
- · Already registered? Enter in your email address and password to login.
- Are you a Government organization? Go to WEBS for Government.
 A listing of current open solicitations can be found at the <u>Public Bid Calendar</u>.
- Search for other businesses.



WEBS REGISTRATION

Washington's / lectronic Business Solution	Ownership Profile				
Vendor Registration Step 1 of 5 * Indicates Required Fields Account Administrator The account administrator manages all information for this vendor account.	DES collects this information in order to improve our outreach and training services to the business community and for compliance with RCW 43.19.1906. This information is kept separate and apart from any solicitation acceptance or award process. * Indicates Required Fields Do you wish to enter the demographic profile of your company? * If yes, you are not required to complete the following demographic profile of the ownership your company.				
Administrator Last Name * Email Address * Reenter Email Address * Notify the account administrator of opportunities? * Display company contact information to other companies for partnering opportunities * w what's this?	Please identify the demographic profile of the ownership of your company. * > help American Indian/ Alaskan Native Male(s)				
Federal ID# (FEIN) * w help OR Company Name * DBA Name Web Address Washington UBI # w help # of Employees *	Please check if you wish to be certified as a Washington Minority- and/or Women-Owned Business: Learn More About OMWBE Certification what's this? Please check if you wish to be certified as a Washington Veteran-Owned Business: Washington Veteran-Owned Business certification request what's this? Self-Certified Washington Small Business what's this? Not a Washington-based small business Small Business (Based in Washington, and either 50 or fewer employees, or less than \$7M annual gross revenue) Mini Business (Between \$1M and \$3M annual gross revenue) Micro Business (Less than \$1M annual gross revenue)				

WEBS REGISTRATION

Commodity codes

 Adding commodity codes to your profile will send alerts when government purchasers post solicitations for those commodity codes

Commodity code examples

- Cement / Concrete: 150-12
- Tires: 863-25
- Housekeeping Services: 952-56
- Automobiles: 071-04

BECOME VISIBLE TO STATE BUYERS

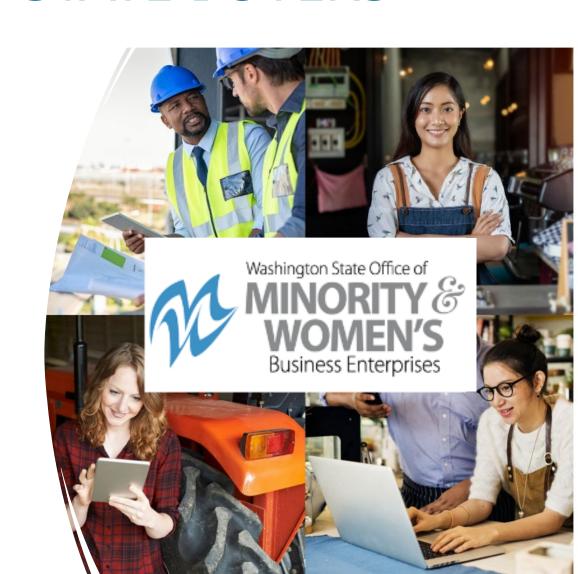
WEBS REGISTRATION

Washington's / lectronic Business Solution	Ownership Profile				
Vendor Registration Step 1 of 5 * Indicates Required Fields Account Administrator The account administrator manages all information for this vendor account.	DES collects this information in order to improve our outreach and training services to the business community and for compliance with RCW 43.19.1906. This information is kept separate and apart from any solicitation acceptance or award process. * Indicates Required Fields Do you wish to enter the demographic profile of your company? * If yes, you are not required to complete the following demographic profile of the ownership your company.				
Administrator Last Name * Email Address * Reenter Email Address * Notify the account administrator of opportunities? * Display company contact information to other companies for partnering opportunities * w what's this?	Please identify the demographic profile of the ownership of your company. * > help American Indian/ Alaskan Native Male(s)				
Federal ID# (FEIN) * w help OR Company Name * DBA Name Web Address Washington UBI # w help # of Employees *	Please check if you wish to be certified as a Washington Minority- and/or Women-Owned Business: Learn More About OMWBE Certification what's this? Please check if you wish to be certified as a Washington Veteran-Owned Business: Washington Veteran-Owned Business certification request what's this? Self-Certified Washington Small Business what's this? Not a Washington-based small business Small Business (Based in Washington, and either 50 or fewer employees, or less than \$7M annual gross revenue) Mini Business (Between \$1M and \$3M annual gross revenue) Micro Business (Less than \$1M annual gross revenue)				

BECOME VISIBLE TO STATE BUYERS

After registering in WEBS

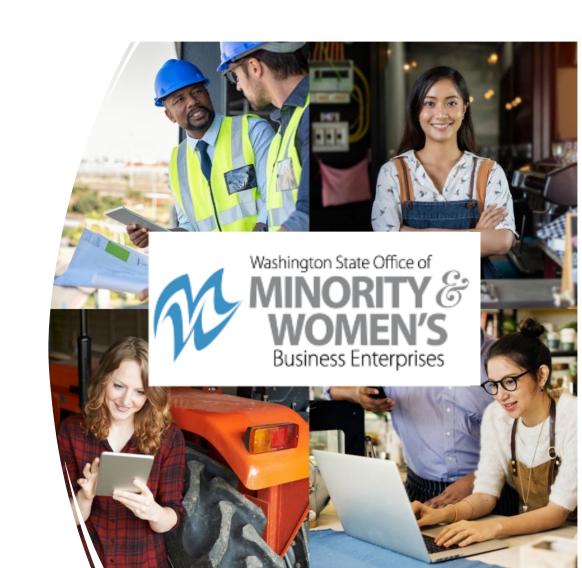
- Certify your small, diverse, or veteranowned business with the Office of Minority and Women's Business Enterprises (OMWBE)
- Benefits include access to lower interest rates on small business loans and better visibility among government purchasers



BECOME VISIBLE TO STATE BUYERS

Why get OMWBE Certified?

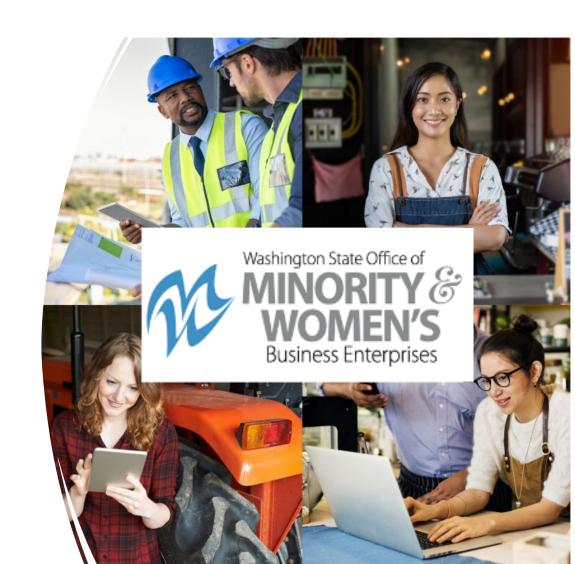
- Federally funded transportation projects have mandatory goals for participation of certified firms.
- State agencies and colleges have supplier diversity goals
- Some private companies also use OMWBE's certified firms to fulfill their supplier diversity goals



BECOME VISIBLE TO STATE BUYERS

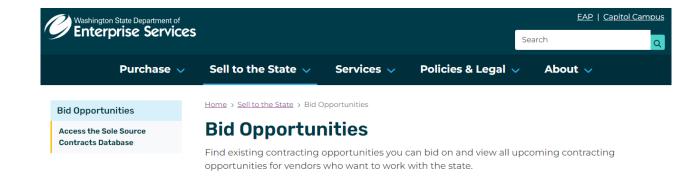
Certification Types

- Federal Certification
 - Disadvantaged Business Enterprise (DBE)
 - Airport Concession Disadvantaged Business Enterprise (ACDBE)
 - Small Business Enterprise (SBE)
- State Certification
 - Minority Business Enterprise (MBE)
 - Minority Woman Business Enterprise (MWBE)
 - Woman Business Enterprise (WBE)
 - Combination Business Enterprise (CBE)
 - Socially and Economically Disadvantaged Business Enterprise (SEDBE)



des.wa.gov

- Sell to the State
- Bid Opportunities
- Contracts available for bidding



Register as a vendor in WEBS

Washington's Electronic Business Solution (WEBS) application is typically the first stop for vendors who wish to sell their goods and services to the state and bid on contracts. Here you can also explore what contracting opportunities are currently available and see the ones that are coming soon.

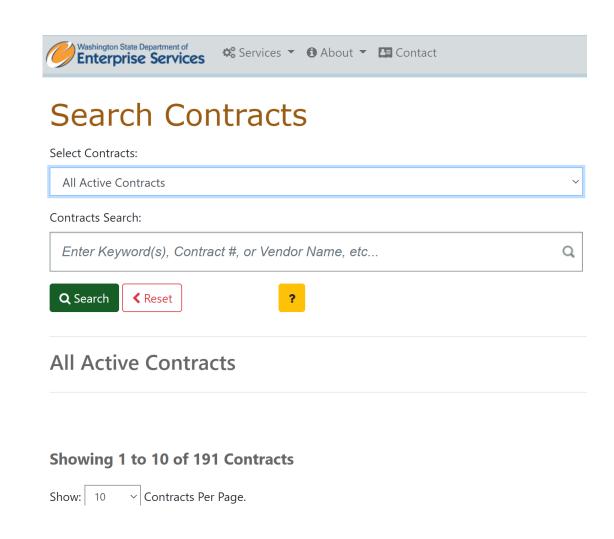
Learn how to register as a vendor in WEBS.

Contracts available for bidding

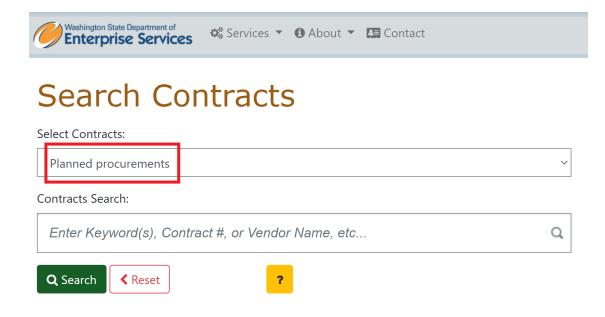
- WEBS bid opportunities
- Statewide contracts
- DES internal contracts
- Engineering and architectural services opportunities
- Construction services opportunities
- · Public works construction opportunities
- Leasing space to Washington government
- · Current and future bid opportunities

Statewide Contracts

- Search all active DES statewide contracts
- Use search bar to find contracts related to your business
- Contact the contract specialist to identify opportunities to be added to the contract.



Planned Procurements



Current and Future Bid Opportunities

This report identifies contracting opportunities. Vendors interested in being notified of Washington State bid opportunities must register with Washington's Electronic Business Solution (WEBS).

Click on column headers to sort.

Showing 1 to 10 of 31 Contracts

10 V Contracts Per Page.

Search Contracts:

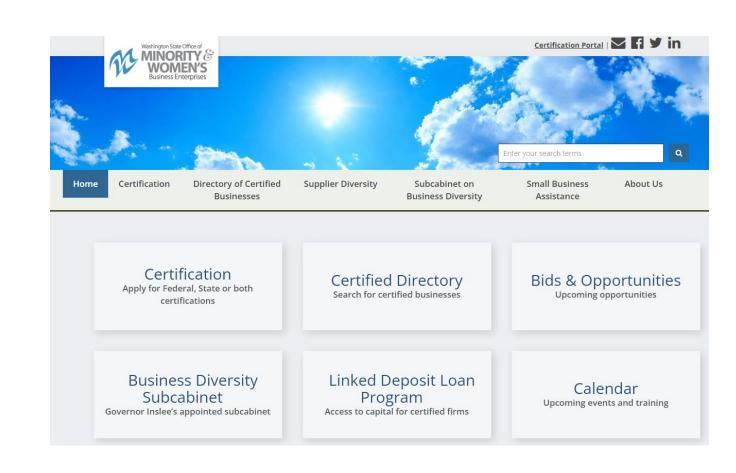
Contract # †↓	Contract Title 1	Est. Term Worth	Est. Annual Worth	Buyer 11	Previous Contract(s) ^{†‡}	Commodities †↓	Notes ^{↑↓}	Project Schedule †↓
07621	ADA Vans, Mini vans and Specialty Vehicles	\$0.00	\$800,000.00	Mark McClurkin	01617			
17522	Automatic External Defibrillator (AED)	\$0.00	\$3,700,000.00	April Overstreet	00917			
15422	Communication Access Transcription (CAT)	\$0.00	\$300,000.00	Antoinette Wynne	03116		•	
05820	Computer Equipment, related Peripherals & Services (NVP)	\$0.00	\$0.00	Michellee Jemmott	05815			
11421	Cutting Edges for Snow Plows and Graders	\$0.00	\$0.00	Shapoor Naveed	03014		•	
16922	Deicer Storage Tanks and Accessories	\$0.00	\$150,000.00	April Overstreet	07514		•	

omwbe.wa.gov

• "Bids & Opportunities"

Other websites

- PTAC
- Tabor 100
- Port of Seattle
- City of Seattle



Are you visible to state buyers?

Register in WEBS; get OMWBE certified

Do you know where to check for planned procurement?

DES, OMWBE

Have you checked WA Open Checkbook?

fiscal.wa.gov

Are you signed up for updates and opportunities?

http://bit.ly/diversebizupdates



Do you know where to go for technical assistance and networking?

SCAN Program

- State Contracts Assistance Network
 - 30+ Business Organizations and Programs helping small, diverse, and veteran owned businesses
- Distribute bid notices, newsletters, and other communication related to the state contracts.
- Help register on WEBS and getting certified by OMWBE and VA.

- Provide technical assistance:
 - Workshops by PTAC to prep RFP,
 - Business classes & seminars (scholarship provided to SCORE' classes), and
 - Tabor 100-hands on assistance
- Help connect in the business communities for further help and resources.

Kim.sauer@des.wa.gov DESPIEProgram@des.wa.gov (360) 688-4915

State Contracts Assistance Network (SCAN)

WA Procurement Technical Assistance Center (PTAC)

Tabor 100

Black Owned
Business Excellence
(BOBE)

Greater Seattle
Business
Association

Northwest
Mountain Supplier
Diversity Council
(NWMSDC)

Seattle Latino Chamber of Commerce Seattle Washington
State Korean
Association

South Sound BIPOC Chamber

Thurston County
Chamber of
Commerce

Tri-Cities Hispanic Chamber of Commerce

WA Small Business
Development
Center (SBDC)

WA State
Microenterprise
Association
(WSMA)

Women's Business Enterprise Council Pacific (WBEC-Pacific)

Yakima County
Development
Association

SCORE

RESOURCES SCAN PARTNERS

- African Chamber of Commerce
- Black Owned Business Excellence (BOBE)
- Business.wa.gov
- Greater Seattle Business Association(GSBA)
- Northwest Mountain Supplier Diversity Council (NWMSDC)
- **Greater Seattle Chapter-SCORE**
- Seattle Latino Chamber of Commerce
- **Greater Seattle Korean Association**
- Korean-American Chamber of Commerce
- South Sound BIPOC Chamber
- Tabor 100
- Thurston County Chamber of Commerce-BIPOC Business
- Tri-Cities Hispanic Chamber of Commerce
 WA Procurement Technical Assistance Center (PTAC)
- WA Small Business Development Center (SBDC)
- WA State Microenterprise Association (WSMA)
- Women's Business Enterprise Council Pacific (WBEC-Pacific)
- Yakima County Development Association

RESOURCES SCORE GREATER SEATTLE

SCAN Point of Contact at SCORE: sgs-desdbsprogram@scorevolunteer.org

Mentoring and Technical Assistance

Email with the subject line "SCAN – Need Mentor". In the body of your email, be sure to include your full name, email, phone, a brief description of the help you need and your type of business.

Business Workshops

Email with the subject line "SCAN – Workshop Registration". In the body of your email, be sure to include your full name, email, phone, as well as the name, date and time of the workshop you'd like to attend.

Upcoming Workshops: https://www.score.org/seattle/local-workshops

RESOURCES UPCOMING DES EVENTS

State Contracting Opportunities & Open House

Next session Thursday, June 15, 2023

Virtual

Washington Regional Contracting Forum

Wednesday, September 20, 2023

In Person: Auburn, WA

Sign up for DES Business Diversity Email

CONTACT US



<u>Despieprogram@des.wa.gov</u> <u>WEBSCustomerService@des.wa.gov</u>



Des.wa.gov

ORIA

By Hugo Nicolas,

Small Business Consultant





The Governor's Office for Regulatory Innovation and Assistance (ORIA)

- ORIA helps people navigate
 Washington's environmental and
 business regulatory systems. We
 assist citizens and businesses with
 information and understanding about
 local, state, and federal regulatory
 requirements.
- Small Business Liaison Team
- Information Center
- Environmental Permit Assistance
- Regulatory Fairness Act
- Permit Timeliness

Our mission

The Governor's Office for Regulatory Innovation and Assistance (ORIA) helps people navigate Washington's environmental and business regulatory systems and collaborates for innovative process improvements.

Our vision

All required information is easily accessible and government is experienced as helpful, reasonable and responsive.

Our culture

We are public servants that embrace and encourage innovative approaches to foster collaboration and teamwork. Everyone contributes to the discovery of solutions. We continually learn and value honesty, respect and credibility.

Small Business Liason Team





















































ICENSING





The SBLT is a partnership of 29 state agencies working to improve access to regulatory education and agency resources for small business owners across the state.

Small Business Liaison Team

EXECUTIVE ORDER 12-01 REGULATORY REFORM AND ASSISTANCE TO HELP SMALL BUSINESSES SUCCEED AND GROW

WHEREAS, with 95 percent of Washington employers having fewer than 50 workers, these small businesses are one of the main drivers in our state's economy; and

WHEREAS, small business success and growth are critical to the overall economic health of our state and nation; and

WHEREAS, regulatory red tape reduction across state agencies and access to more consistent and coordinated online resources are especially critical in tough economic times so small businesses can focus on sales and operations;

Executive Order 12-01 (wa.gov)

SBLT



WASHINGTON STATE SMALL BUSINESS LIAISON TEAM

AGENCY	Services	Liaison
Governor's Office For Regulatory Innovation & Assistance	Assistance with local, state, and federal business licensing regulations and environmental permitting.	GOVERNORS GFRICE FOR REGULATORY INNOVATION & ASSISTANCE Hugo Nicolas 360-584-9698 Hugo.Nicolas@gov.wa.gov
DEPT. OF LABOR & INDUSTRIES	Regulate Workers Compensation; employment standards & policies; workplace safety & health, and Contractor registration.	Celia Nightingale 360-902-4865 Andrew Bryan 360-902-4730 Andrea Muñoz 360-902-6035 smallbusiness@lni.wa.gov
DEPT. OF REVENUE – BUSINESS LICENSING SERVICE	One-stop state and city business licensing services.	Kim Johnson 360-705-6615 kimberlyj@dor.wa.gov
DEPT. OF REVENUE – OTHER	Tax account registration, state business excise taxes, reseller permits, and tax incentives/credits.	Tom Wieland 360-705-6603 tomw@dor.wa.gov
EMPLOYMENT SECURITY DEPT.	Regulate Unemployment Insurance, Paid Family Medical Leave, Labor Market Information, and Work-Source program.	Rafael Colon 360-878-4088 smallbusiness@esd.wa.gov
SECRETARY OF STATE	Register Corporate Business Entities,	WASHINGTON 360-725-0377

https://www.oria.wa.gov/portals/ oria/VersionedDocuments/Business Publicat ions/sbl flyer.pdf

WA Small Business Guide



- Plan Your Business,
- Start Your Business,
- Payroll –what you need to know and do to pay employees,
- Open Your Business for out of state employers opening operations in WA,
- Run Your Business –which covers ongoing activities for business operations – including recurring reporting and tax requirements,
- ➤ Grow Your business —which includes a variety of resources to facilitate business growth, and finally
- Close Your business for when you're ready to transition

ORIA INFORMATION CENTER

The IC Team is experienced, knowledgeable and ready to answer questions, guide you through the regulatory process and connect you with small business resources.

business.wa.gov

- Planning a Business
- Business Licensing & Registration
- Permitting Requirements
- local, state, and federal environmental regulatory requirements.
- Hiring Employees
- Payroll Reporting

- Small Business Guide (English, Spanish, Russian, Korean, Vietnamese, and Chinese)
- Regulatory Handbook
- Small Business Requirements & Resources Workshops
- Small Business Liaison Team (SBLT)
- Economic Business Resilience Newsletter

ORIA INFORMATION CENTER

The ORIA Information Center is open weekdays from 8:00 a.m. to 4:30 p.m. to answer your questions about local, state, and federal regulatory requirements.

Our services are free and are available by Phone, Chat, Text, and Email.

business.wa.gov

800-917-0043

help@oria.wa.gov







Who Do We Help

- > Citizens who have questions or concerns about environmental permitting
- Business or industry that want to expand operations
- > Developers who are proposing new projects
- ➤ Local government with questions on environmental permitting or seeking assistance



Reminders

- We are not a regulatory agency
- We can't direct agencies to take a specific course of action
- We can't lobby for or against a project
- We provide advice and guidance
- Examples of our assistance:
 - I am opening a new business what license, permits do I need?
 - I don't have a social security number how can start my businesses?
 - How can I get become a contractor tor the state?
 - I need help with understanding labor laws?





BENTON-FRANKLIN WORKFORCE DEVELOPMENT COUNCIL

OUR MISSION

PROMOTING A PROSPEROUS
COMMUNITY BY PROVIDING A
PROGRESSIVE WORKFORCE SYSTEM

https://www.bentonfranklinwdc.com/
https://www.linkedin.com/company/bentonfranklinwdc/







What is the Benton-Franklin Workforce Development Council

Convener of the public workforce development efforts in Benton & Franklin counties with an annual operating budget of over \$5.1 million

Oversees the funding and provides oversite of WorkSource Columbia Basin facility, a proud partner of the American Job Centers, and services at Tri-Cities Futures

https://www.bentonfranklinwdc.com/

https://www.tcfutures.org/

https://www.facebook.com/WorkSourceColumbiaBasin











Department of Social and Health Services



Division of Vocational Rehabilitation



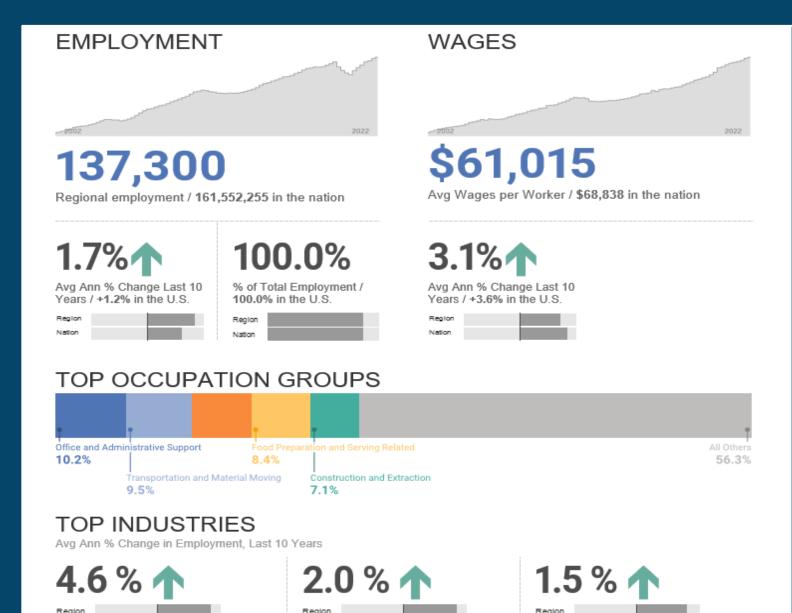






WorkSource Columbia Basin - Eight Partners Under One Roof

815 North Kellogg Street, Suite C, Kennewick, WA 99336 Hours: 8 am – 5 pm Monday – Friday, Phone (509) 734-5900



Nation

Retail Trade

Administrative and Support and Waste Management and Remediation Services

Health Care and Social Assistance

SPOTLIGHT SUMMARY

Total – All Industries Kennewick-Pasco-Richland MSA-2022Q4

Source: JobsEQ, http:/chmuraecon/jobseq 2023 Churma Economics & Analytics

Labor Force Unemployment by County Snapshot

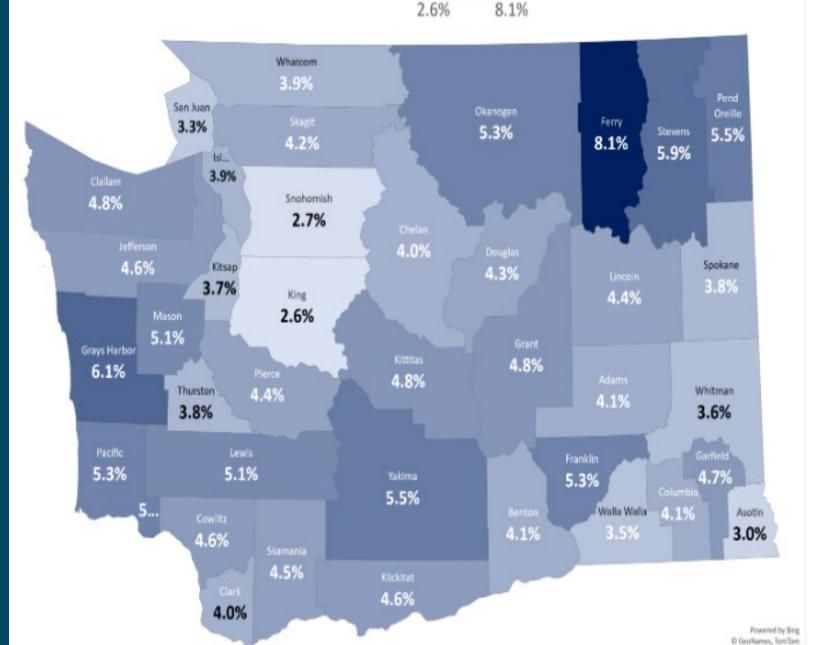
April 2023

- Benton 4.1 %
- Franklin 5.3 %

Source:

https://esd.wa.gov/labormarketinfo/month ly-employment-report







SIGN IN / REGISTER

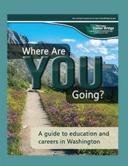
Find Education

How do programs

perform?

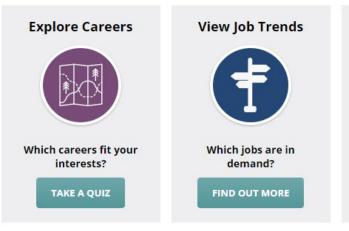
START YOUR SEARCH

EXPLORE CAREERS
VIEW JOB TRENDS
FIND EDUCATION
PAY FOR SCHOOL



Printed guide available

Find education and plan your career in Washington





Training and Assessments

- World of Work (WOWI)
- Meyers-Briggs

Find Education



Narrow your search by location, job title, and more.

Enter keywords or school/college name

Search by Location ✓ Benton Adams Asotin Chelan Clallam Clark Zip Code OR County (60 mile radius) Columbia Cowlitz Douglas ✓ Franklin Garfield **Additional Search Options** Offered Online 🕕 Job Title All Job Titles --Programs with Performance School/college All Schools/colleges --Results 1 ETP Only **Education Type** All Education Types --

Start New Search

SEARCH

|--|

Services

- Workforce Planning
- Labor Market Data
- Online Recruitment Tools
- Worker Training
- Staffing Resources
- Access to Job Fairs & Hiring Events
- Tax Incentives
- Layoff Aversion and/or Assistance

Business Services Team (509) 734-5953 Email: wscbemployers@esd.wa.gov



WORKSOURCE COLUMBIA BASIN MENU OF SERVICES

Connecting businesses to job seekers, as a proud partner of the American Job center Network under Washington state's WorkSource brand. Services are offered at no cost to businesses and job seekers through a network of locations and partners.

JOB SEEKERS

JOB SEARCH

- Workshops
- Résumé assistance
- Interview preparation
- Networking
- One-on-one support
- Job search/Job match: WorkSourceWA.com

CAREER PLANNING & TRAINING

- Counseling, coaching, and assessment tools
- Labor market and wage information
- Career exploration
- GED® preparation
- Training, certification, and apprenticeship opportunities

RESOURCES

- Referrals to healthcare, housing, transportation and food assistance
- Veteran services
- Translation or interpretation services

HIRING EVENTS

- Job fairs
- Employer hiring events
- Mock interviews
- Employer panels

TECHNOLOGY

- Computers, internet access, copiers, printers, telephones and faxes
- Americans with Disabilities Act (ADA) accessible

BUSINESS

RECRUITMENT ASSISTANCE
HIRING EVENTS
WORKER TRAINING RESOURCES
LAYOFF AVERSION &
ASSISTANCE
LABOR MARKET DATA &
FORECASTS
TAX INCENTIVE ASSISTANCE

Call us at 509-734-5900 option 7

Visit WorkSourceWA.com to set up a job seeker or business account and to view a calendar of events.



WorkSource is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Washington Relay Service: 711



WorkSourceWA.com









POST JOBS ONLINE AT NO COST

SEARCH FOR RESUMES THAT MEET YOUR JOB CRITERIA

HIRE A VETERAN

TARGET CANDIDATES
IN LOCAL
ZIP CODES

- No-cost Job platform for businesses and job seekers
- Promote your hiring event via the statewide online calendar





Tiffany Alviso, Chief Executive Officer

Benton-Franklin WDC 815 North Kellogg St., Suite C Kennewick, WA 99336

Phone: (509) 734-5993

E-Mail: talviso@bf-wdc.org

Web: bentonfranklinwdc.com

WorkSource Columbia Basin

815 N. Kellogg St., Suite D, Kennewick, WA 99336 Hours 8 am – 5 pm, P (509) 734-5900, Option 7 Business Team (509) 734-5953 https://www.facebook.com/WorkSourceColumbiaBasin

Tri-Cities Futures

6816 W Rio Grande Ave Suite C110 Kennewick, WA 99336 Hours 8 am – 5 pm P (509) 537-1710 https://www.tcfutures.org/



Any Questions?

THANKS!